

RIGHT OF WITHDRAWAL

In order to correctly process your cancellation request in relation to any of the services contracted or registrations made with Iberica Business, you must request it by in writing using the following means:

- Sending an e-mail to info@ibericabusiness.com

MODEL WITHDRAWAL FORM

For your convenience, we suggest that you use the following model withdrawal form withdrawal form:

"I inform you that I wish to cancel my use of the service _____
_____ contracted with you, due to: (answer only if
has elapsed more than 14 days since the date of purchase or registration).

Customer number (if known): _____
Company name (if a company): _____
CNPJ number of the company (if applicable): _____
First name and surname of applicant: _____
Applicant's address: _____
Street: _____ Number: _____ Postcode: _____ City: _____

State: _____ Country: _____
Mobile Phone: _____ E-Mail: _____
Signature of applicant: _____
Date: ___ / ___ / _____

SPECIAL FEATURES OF THE WITHDRAWAL

Once completed, scan the withdrawal form or take a photograph with your smartphone and send it to us by the means described above. In any case, and for security reasons, you will have to attach your national ID card of Identity (RG) visible on both sides, or an equivalent document. If you decide not to use the above mentioned model, your legal rights, in particular your your legal rights of withdrawal, as well as your warranty claims

remain unaffected. In order to observe the withdrawal period, it is sufficient that the communication concerning your exercise of the right of withdrawal.

The withdrawal period shall be observed if the communication concerning the exercise of the right of withdrawal is sent before the end of the withdrawal period.

You are reminded to keep this form as proof that you have exercised your right of withdrawal.

CONSEQUENCES OF WITHDRAWAL

In case of withdrawal on your part, and in case of partial reimbursement of services not yet. We undertake without any undue delay to reimburse you for the payments we receive from you in connection with the event, for which you must provide us with a bank account number. We will make such a refund within 14 days from the date on which you notify us of your decision to terminate this contract, unless you have expressly agreed to do so expressly agreed otherwise by requesting a longer period.